Dear South Lyon Orthodontic Families,

We hope this letter finds you and your family in good health. Our community has been through a lot over the last few months, and all of us are looking forward to resuming our normal habits and routines. While many things have changed, one thing has remained the same: *our commitment to your oral care and your safety*.

Our office follows infection control recommendations made by the American Dental Association (ADA), the U.S. Centers for Disease Control and Prevention (CDC), and the Occupational Safety and Health Administration (OSHA). We follow and subscribe to these agencies because your safety is of the utmost importance to us. Our affiliation with these organization ensures that we are up to date on any new rulings or guidance that may be issued.

Infection control has always been a top priority, you may have noticed this during your visits to our office. For your safety and ours, we have exceeded the recommended guidelines for preventing the spread of COVID-19. These additional measures include:

* Each staff member will wear a mask at all times
* Dr. Geran and the clinical staff will be wearing CDC approved KN95 masks, face shields, and clinic coats
* We have added divider walls between the chairs in the clinic area
* We have clear barriers at the front desk
* We have had our HVAC company check our air exchange rate to make sure it exceeds the minimum rate and have also outfitted our private treatment room with an evacuation fan for constant air exchange approaching ‘negative pressure’
* We installed several air purifiers with HEPA filters and UV-C lights

As you plan for your visit please make note of the following to ensure everyone’s care and safety.

* Please brush your teeth before arriving at the office. The brushing station needs to remain closed at this time.
* **Upon arrival, please wait in your car and call the office. Please do not enter the office until invited.**
* A **Wellness Screening** **needs to be completed on the day of each appointment.**
* Patients are asked to **wear a mask to the office** or will be provided a mask upon arrival. Patient masks will be worn at all times while visiting the office other than during the appointment.
* Upon entry, the patient's temperature will be taken, we will ask you to use hand sanitizer and rinse with hydrogen peroxide mixed with water.
* Social distancing, whenever possible, will be practiced; this includes limited seating in our waiting room.
* To follow CDC guidelines, we ask that **only the patient come in for their appointment**. One parent of a minor child may be asked to enter the office in specific situations. A parent entering the office will be subject to the full check-in protocol, including wearing a mask.
* **All patients/parents must complete a Supplemental Consent to Treat form** before being seen. **Please follow the link to complete and submit.** [[**(FIND THE LINK TO THE AAO SUPPLEMENTAL INFORMED CONSENT FORM HERE**](https://form.jotform.com/201333925874054))](https://aaoic.com/informed-consent-documents) A minor patient without a Consent Form and no parent/guardian to complete at the office will have their appointment rescheduled.

Thank you for being our patient! We value your trust and loyalty and look forward to seeing you!

Best Regards,

Dr. Renée Geran and team